

## ROOF CLEANING CHECKLIST

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### Initial Roof Inspection:

- Are there any missing or broken tiles on the roof?
- If so, where are they?
- Have you taken photographs?
- Have you shown our customer photographs of their missing and/or broken tiles?
- Is there any missing or loose mortar on the roof?
- If so, where?
- Have you taken photographs?
- Have you shown our customer photographs of loose or missing mortar?
- Please WhatsApp photos of the roof from all aspects to Lara before work begins.
- Are there any other issues with our customer's roof? If so, have you informed customer and Lara?

### Preparation for Roof Clean:

- Have all vehicles been moved away from the property?
- Have all areas been protected with sheeting and/or netting?
- Have you covered drains, driveways & patios with sheeting and netting to protect them?
- Please WhatsApp photos of all areas protected to Lara before work begins.

### Clean Up:

- Has all moss & debris been put into green bags with holes and left by customer's bins?
- Has all moss & debris been thoroughly cleaned away?
- Have there been any breakages during the roof clean?
- Please WhatsApp photos to Lara of all areas showing they have been thoroughly cleaned and green bags are left next to customer's bins.

### Roof Clean Aftercare:

- Is our customer happy with our service?
  - Is any additional work required at the property?
  - Have you spoken to our customer and Lara about any additional work required?
  - Please WhatsApp photos to Lara showing every aspect of the roof following our clean.
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