

ADVISORY NOTES FOR CLIENTS 2021

Roof cleaning can be a messy business and we are very mindful of the need for harmony between neighbours, so we have put together this short resume of things to consider when you are having your roof cleaned:

- As a courtesy perhaps you should inform your neighbours that on the date of your roof clean there is a possibility of water spray from the roof and it might be a good idea where possible to move vehicles away from the spray zone. This of course applies to your own vehicles as well.
- If you have trickle vents in your windows please ensure they are closed before the cleaning starts.
- To move any garden furniture that you may have on patio areas around your house.
- If you have garden plants that you treasure let the cleaner know and they will cover up the plants to protect them whilst the work is in progress.
- If you have plants in tubs that you need help to move ask the cleaner to assist.
- Our cleaner will bag up all the moss collected and this should be put out for local authority collection of garden waste in the normal way for your area.

Our company policy is to give you the best experience that we can. We will always endeavour to keep messy spillage to a minimum, however, on occasions where we do have spillage, we will always clean up.

At the end of your clean, we encourage you to inspect the work to the roof and the thoroughness of the clean-up. If you see a concern please tell the cleaner before he leaves.

We want you to join our band of thousands of happy customers, so remember if you like what we do, tell your friends and if you are on social media please feel free to mention us. If you have any concerns don't keep them to yourself, tell the cleaner. We want you to enjoy your nice clean roof and the journey to get there.

THANK YOU FOR YOUR CUSTOM